



From the Denkers Studios at Liberty Square in Salt Lake City



## One World Cafe Scrutinized By Former Employee

Nov 07, 2008 by Farne Robinson

(KCPW News) The owner of the One World Café in Salt Lake City is being scrutinized about the organization's non-profit status and treatment of its employees by her former general manager. But Denise Cerreta says when she had to cut costs, she felt her employees weren't cooperating with her time management strategies and measures to increase efficiency.

"I don't believe any of my, my general manager or my chef at the time, they just didn't have the experience necessary to move this forward, and we didn't know it. It was unintentional mismanagement. We really didn't have time management, you know, wanting to have more structure and accountability of the employees and of the business. It didn't move towards that," Cerreta said.

Former General Manager Bo Dean says Cerreta fired four employees and replaced them with older volunteers who couldn't keep up with the workload. He says he was fired after being criticized for keeping employees too late and not being efficient. But Dean says employees had to stay later to make up the work that the volunteers couldn't complete.

"It's really sad, it really could have been avoided. She uses people and as soon as she has a different vision, she throws them away. The fact that she was willing to throw away that many years of work and people that are that forgiving, in order for this next step to be taken. Where it could have been taken much more smoothly. If they would have been more communicative with me, then this would have all been avoided," Dean said.


After Dean was fired, eight other employees quit. The café was also criticized for not getting a Charitable Organization Permit that allows non-profit organizations to receive donations. Cerreta says she didn't know she needed the permit, and the café has now applied for it. The café has now been re-staffed and Cerreta says she feels confident about its future.


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